

Helping Hand House

2 0 0 9 A N N U A L R E P O R T

25th Year



Where Were You in '84?

When a group of volunteers in Puyallup came together to form Helping Hand House 25 years ago, they never dreamed that homelessness would become first noticed

endemic in their community and all across America. Can you remember when you that there were families with no place to live in your town? What did you think? How did you respond?



Helping Hand House founders believed that after a few years, all the families would be housed and the problem would be solved. Instead, the numbers kept increasing and the complexity and challenge of helping families restore their lives, become financially fit, and thrive inspired Helping Hand House leadership, board, and staff to develop new and innovative solutions. The following are a few of the ways we have grown over the last 25 years:

- We added 54 housing units in Puyallup, Orting, Buckley, Sumner, Eatonville, Bonney Lake, and Tacoma.
- The number of families served went from 26 to 250 a year.
- We added three programs to build a full continuum of care. For details about programs,

please visit our website at www.helpinghandhouse.org

- Staff size increased from 1.5 to 16 professionals.
- Budget grew from \$165,000 to \$1.9 million provided by our generous donors, foundations, government, and corporations.
- Volunteers now provide over 1,800 hours of time and talent a year.
- We stock our own food bank and provide school supplies to all children in the programs.
- Community partnerships include civic and social organizations, churches, food and clothing banks, businesses, and other service providers.



Even though homelessness persists across America, we are proud to have helped 4,618 families (12,554 individuals) in our community rebuild their lives. And we will continue to seek solutions until all families in Pierce County have safe, decent housing that they can afford.

So, what will the future bring for families at Helping Hand House? We are developing new plans to address three of the toughest and most persistent barriers that financially fragile families face: earning a living wage, owning reliable transportation, and finding 24/7 childcare. Our programs will keep evolving and improving.

As we continue our mission, we hope that you will consider sharing your time, talent, or treasure to prevent and end family homelessness in Pierce County.





Dear Friends,

2009 was an amazing year with new relationships developed with families who are homeless, with donors, volunteers, foundations, and each of the communities which Helping Hand House serves.

The beautiful piece in this is that those who were able to have increased their

support - the time, labor, donation of supplies and financial contributions helped us at the end of the year to serve 189 families.

With a year filled with so much bad news we were encouraged over and over by the accomplishments of our families. Our families finished vocational and educational programs and entered the workforce, families who learned how to be effective parents, take care of their home and juggle the demands of life again, and families who saved money and were able to graduate from our programs into housing with no government or program support. With the economy still struggling, seeing these families persevere truly keeps my faith strong and blesses our communities each time they succeed.

Although much of our focus and attention has to be on the parents in order to meet our goals for each program, I must tell you the children were truly amazing as well. The children's school attendance improved, which also improved their academic success. With donations and grants we receive focused on the children, we were able to provide new school clothes, school supplies, school backpacks, birthday presents, birthday cakes, music lessons, fishing poles, art and ballet classes, prom dresses, school pictures, and after school activity participation in school and community activities to our children in the programs.

None of this would be possible without each of you and your generosity in sharing of your gifts and talents!

May you feel the blessing of what you supported!

Best Wishes,

Nola B. Renz
Executive Director



Dear Friends of Helping Hand House,

Helping Hand House is extremely fortunate and blessed that we have been able to sustain our programs this year as we see other non-profit organizations struggling with their budgets and decreased funding. Helping Hand House has

also seen a slight decrease, but we are very fortunate to have great supporters and a wonderful group of employees who are passionate about helping homeless families get back on their feet. I like to think of Helping Hand House as a pair of strong hands that is there to help a family or individual stand up when they cannot stand on their own.

The need to have a strong pair of hands is no less now, in particular during these difficult times. The number of families we are turning away for services per month is now more than triple what it was just 3 short years ago. The need for our services is even greater and we are now at a point of maximum capacity for our programs. Our supporters and funders would like to see us increase our level of service and expand our programs to help meet the needs of these struggling families. This is a very challenging task as we look to add to and expand our services and increase the number of families we serve to help meet the need in our community. This challenge is not insurmountable and is one that we can accomplish together with the generosity and help of our supporters and funders.

I want to thank all of you for being a part of those strong hands that help these families stand on their own. The lives you have helped change are lives that are now filled with hope and in turn those families can now look towards a much brighter future. This important work needs to continue and so does our commitment to helping a community that is now experiencing its greatest need.

Peace and Blessings,

Chris Devine
Chairman and Board President

How We Assist FAMILIES

Homelessness Prevention

We help families who have an eviction or utility shut-off notice by paying their rent or utilities. As soon as adults in the family complete a budgeting class at our office, payment is sent directly to the utility company or the landlord.

Results: In 2009, we helped to prevent 79 families (283 people) from becoming homeless- follow-up indicates that most families are in the same homes 3 months later. We assisted 48 families with rent and 31 families with utility assistance.

Emergency Housing

We provide emergency shelter for up to 90 days in seven fully-furnished single family homes and apartments in Puyallup and Sumner. Homeless families work closely with a case manager to develop goals and strategies to gain housing stability. Adults in the program work and develop budgets and savings plans. When their stay in Emergency Housing is over, families have the savings they need for their move to an apartment or home.

Results: In 2009, we assisted 41 families (117 people) through our Emergency Housing program.

Transitional Housing

We provide housing for up to 24 months in 23 fully-furnished single-family homes in Bonney Lake, Buckley, Eatonville, Orting, Puyallup, and Sumner. Families work closely with their case manager to address the causes of their homelessness and make long-term changes to rebuild their lives and become self-sufficient. Families are connected with community resources, attend monthly life-skill classes, finish their education, and learn new trades.

Results: In 2009, we assisted 36 families (132 people) through our Transitional Housing programs.

Permanent Housing

We provide long-term rental subsidies and supportive case management for 30 families in Sumner and Tacoma. Families are referred to our program through the homeless liaison in two elementary schools. We collaborate with the schools to chart the effect of long-term stability on children's attendance, behavior, and academic performance. For the adults, the focus is on improving family financial resources through education, training, and employment progression support. Working with numerous community partners such as Washington Women's Education and Employment, Bates Technical College, Tacoma Housing Authority, and both Sumner and Tacoma Public Schools, these families find the support they need.

Results: In 2009, we assisted 33 families (120 people) through our Permanent Housing programs.

Rapid Re-Housing

We provide families with children temporary, tailored financial and housing stabilization services that will enable families to quickly locate and become self-sufficient in their own housing. This program is for families who will quickly be able to get a job, but need a short period of assistance to bridge the gap, the housing lease is in their name. Rapid Re-housing Program families can receive support for moving costs, security deposits, rental and utility assistance, and case management. As with all our other programs, payments are made directly to landlords, utility companies or other vendors, not to the participants.

Results: In 2009, we assisted 1 family (3 people) through our Rapid Re-Housing Housing program (This program started in December of 2009 and at the time a family had been identified to move into the program).

How You Can PARTNER

Partner with Time

Volunteer

In 2009, 150 people volunteered with Helping Hand House individually, with a service club, church, or their place of work.

Volunteers Assisted With:

Yard Work, Painting, Cleaning, Baking children's birthday cakes, Making Easter Baskets, Back To School, Thanksgiving, and Christmas special with food and gifts.



Partner with Goods

Donate Items: Paper products, household cleaning supplies, gently used furniture, and non-perishable food items.



Partner with Funds

Join us for a House Warming, a free one-hour session with our staff, to get an in-depth picture of the amazing work Helping Hand House provides in Pierce County.

Add Your Name To Our List of Supporters.

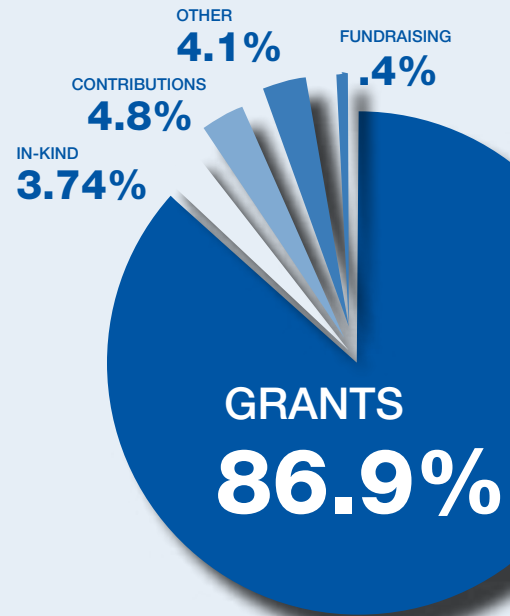
Financial support from individuals, businesses, and congregations is essential to our work in helping families become self-sufficient.



Leave A Legacy

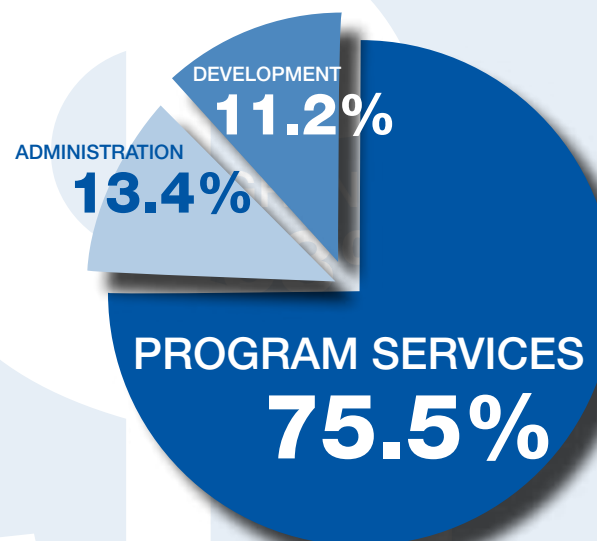
Consider naming Helping Hand House in your will.

Revenue



Total \$1,832,665.65

Expenses



Total \$1,904,244.03

To become a partner, call our Volunteer Coordinator at 253-848-6096 ext. 17 or visit our website at: www.helpinghandhouse.org

THANK YOU!

A special thank you to our 2009 partners and volunteers!

BUSINESSES

American Fast Freight
Best Buy
Boone Electric
Brik Brak Paddywack
Bullwinkle's Family Fun Center
Central Pierce Fire & Rescue
Chardonnay Beauty & Day Spa
Children's Museum of Tacoma
Continental Mills
Costco Wholesale
Curves
Daffodil Entertainment Center
Denny's Valley Auto Body
DKR, LLC
Fox Hollow Coffee
Frontier Bank
Good Deed Developments, LLC
Harkness Furniture
Hartman Foto Works
IKEA Distribution Services

Jax Salon
Kinder Care
L & L Printing
Macy's
Microsoft Giving Campaign
Milgard Windows Vinyl Extrusion
Multi Care
Multi Care Pharmacy
Northwest Trek
Pacific Distribution Services, LLC
Pac-West Brokers
Party City
Phillip's Realty
Pierce Transit
Prudential Contact Corporation
Puyallup/Sumner Chamber of Commerce
Rainier Dental
REI
Russell Investment Group
Safeway
Saint Gobain Performance Plastics

Simpson Investment
SOS by Melanie Warren
Spartan Agency
Super Supplements
Tacoma Housing Authority
Tacoma Rainiers Baseball Club
TEKS Services
Terry's Berries
The Contact Corporation
The Purple Geranium
Tom Taylor Insurance
Truist
Unico Properties
United Way of Pierce County
Valley Bank
Wells Fargo Bank
Wellspring
Western Washington Farigrounds
Weyerhaeuser Real Estate Company
Willow Garden
YMCA

CHURCHES

Bethany Baptist Church
Bonney Lake Community Church
Celebration Center
Church of Jesus Christ of Latter Day Saints
Elbe Lutheran Church
Evergreen Presbyterian Church

First Christian Church
First Presbyterian Church
Holy Disciples Catholic Church
Immanuel Lutheran Church
Joy of Life Church
Light of the Hill United Methodist Church
Lutheran Church of Saint Paul
Mountain View Lutheran Church

Our Savior Lutheran Church
Peace Lutheran Church
Shepherd of the Hill Presbyterian Church
Sumner Presbyterian Church
Trinity Church
United Methodist Church of Puyallup
Unity Center

GRANTS AND FOUNDATIONS

Baker Foundation
Bank of America Foundation
Boeing Employees Community Fund
Building Changes
Elizabeth Lynn Foundation
Florence Kilworth Foundation
Forest Foundation
Fuchs Foundation
Gates Foundation
Harvest Foundation

Kelly Foundation
Key Foundation
Luke 1248 Foundation
Masco Corporation
Merrill Lynch & Company Foundation
Muckleshoot Charity Fund
Murdock Charitable Trust
Nelson Family Foundation
Northwest Children's Fund
Puyallup Tribe of Indians
Safeco Foundation

Sequoia Foundation
Simpson Tacoma Kraft Company
Stewardship Foundation
The Moyer Foundation
Tulalip Tribes Charitable Fund
United Way of America
United Way of King County
United Way of Pierce County
United Way of Thurston County
U.S. Bank
Weyerhaeuser Company Foundation

GOVERNMENT

Associated Ministries 2060, ESAP
City of Puyallup

City of Tacoma CDBG, ESG
FEMA
HGAP

HUD
Pierce County ESG, 2163
Washington Families Fund

CLUBS

Angel Collector's Club
Boy Scout Troop DXVI Soaring Eagle Patrol
Cub Scouts
Destiny Riders Chapter 433
4-F (Food for Four Legged Friends)
GFWC Valley Volunteers
Girl Scouts

Hands All Around
Immanuel Lutheran Quilter's
Laureate Alpha Delta
Lope On In Club
Meridian Riding Club
MGM Jeep Outlaws
Model "T" Ford Club
Mountain View Lutheran Quilters
P.E.O. Chapter
P.C.

Puyallup Eagles Auxiliary
Puyallup Valley Quilters
Salvation Army Ladies Auxiliary
South Hill Senior Social Club
Sumner Rotary Club
Tacoma Eagles
The Last Ladies Bunco Club
Warner Apartments
Whitworth Apartments
Women of Immanuel Quilters Club

SCHOOLS

Aylen Junior High School
Curtis Junior High School

Emerald Ridge High School
Pacific Lutheran University
Puyallup School District

Rogers High School
Sumner Middle School

INDIVIDUALS

June Abbey
Scott & Kelli
Abercrombie
Al & Helen Adams
Jan Adams & Family
Tiffany Adams
Richard & Cindy Ager
Tony Aho
Christina Allen
Christy Allen
April Ames
Annette Anderson
Audrey Anderson
Deborah Anderson
Gordon Anderson
Jamie Anderson
Tamara Annas
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 Penny Wilcox
 Pat Williams

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 Joanne Norwil
 Cynthia Schwartz
 By Mark & Melissa
 Gudmundson &
 Northwest Industrial
 Repairs

IN HONOR OF
 Patricia McMullan By
 Communities in Schools
 of Puyallup

Helping Hand House makes every effort to accurately list the names of our valued donors. If we have inadvertently omitted a name or misspelled a name, please accept our apology. We appreciate your corrections- please call Helping Hand House at (253) 848-6096 ext. 17.



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